

**GOVERNMENT OF ANDHRA PRADESH
ABSTRACT**

THE ANDHRA PRADESH PUBLIC SERVICES DELIVERY GUARANTEE RULES, 2018 –
Amendments – Notified - Orders - Issued.

INDUSTRIES & COMMERCE (POLICY AND INVESTMENT) DEPARTMENT

G.O.MS.No. 47

Dated: 03-09-2020.

Read the following:

1. G.O.Ms.No.101, Industries & Commerce (Policy & Investment),
Dated: 04-09-2018.
2. Andhra Pradesh Public Services Delivery Guarantee Act, 2018 (Andhra Pradesh Act No.6 of 2018 dt 4.1.2018)

ORDER:

Whereas, in exercise of powers conferred under sub-section (1) of Section 20 of the Andhra Pradesh Public Services Delivery Guarantee Act, 2018 (Andhra Pradesh Act No. 6 of 2018) Government has issued the Andhra Pradesh Public Services Delivery Guarantee Rules, 2018 vide G.O.Ms.No.101 read above for implementation of the provisions of the said Act.

2. And whereas, in order to facilitate the investors by providing investor friendly environment, Government further felt to bring more services under the purview of Service Delivery Guarantee and decided to amend the Andhra Pradesh Public Services Delivery Guarantee Rules, 2018 issued in G.O.Ms.No.101, Industries & Commerce (Policy & Investment), Dated: 04-09- 2018.

3. Accordingly, the following Amendments shall be published in the Extra-ordinary issue of the Andhra Pradesh Gazette, dated the 3rd September, 2020.

Notification

In exercise of the powers conferred by sub-section (1) of Section 20 of the Andhra Pradesh Public Services Delivery Guarantee Act, 2018 (Andhra Pradesh Act No.6 of 2018), the Governor of Andhra Pradesh hereby makes the following amendments to the Andhra Pradesh Public Services Delivery Guarantee Rules, 2018 issued in G.O.Ms.No.101, Industries & Commerce (Policy & Investment), Dated: 04-09-2018 as subsequently amended:

Amendments

The schedule of 44 services (Schedule as appended) is added to the existing schedule of 73 services.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

KARIKAL VALAVEN
SPECIAL CHIEF SECRETARY TO GOVERNMENT & CIP

To

The Commissioner of Printing & Stationery, Store and Purchase, AP,Vijayawada (with a request to publish the above notification in next extraordinary issue of Andhra Pradesh Gazette immediately and arrange to furnish 200 copies to Government).

The Commissioner of Industries, Andhra Pradesh, Vijayawada.

(P.T.O)

All the Departments of AP Secretariat, AP Secretariat, Velagapudi.

All Head of Departments, Govt. of AP.

All District Collectors in the state of Andhra Pradesh.

Copy to:

Law(H) Department Finance (Rev, I&C) Dept

PS to Principal Secretary to CM, CMO, AP Secretariat, Velagapudi

PS to Minister for Industries, AP Secretariat, Velagapudi

PS to Spl. Chief Secretary to Government & CIP, AP Secretariat, Velagapudi.

// Forwarded by order //

SECTION OFFICER.

SCHEDULE - ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE RULES, 2018

S. No	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Time limit	Compensation
1	Registration of cooperative societies under APCS Act, 1964	Department of Cooperation	Dy. Registrar of Cooperative Societies	District Cooperative Officer	60 days	Rs, 50 per day upto a maximum of Rs.5000
2	Registration of cooperative societies under MACS Act	Department of Cooperation	Registrar of Mutually Aided Cooperative Societies	Commissioner, Cooperation	60 days	Rs, 50 per day upto a maximum of Rs.5000
3	Registration of Contractors for works and services	Roads and Buildings	Executive Engineer - Class V	Engineer-in-Chief/ Chief Engineer	21 days from date of receipt of all verification	Rs 100 per day upto a maximum of Rs 10,000
			Superintending Engineer - Class III & Class IV	Engineer-in-Chief/ Chief Engineer	28 days from date of receipt of all verification	Rs 100 per day upto a maximum of Rs 10,000
4	Sewerage Connection (Integrated Water and Sewerage Connection)	Urban Local Body	Commissioner, Urban Local Body	Regional Director of Urban Administration	15 days	Rs, 50 per day upto a maximum of Rs. 5000
5	Inspection carried out for (a) granting road cutting permission and (b) verification to ensure proper restoration	Roads and Buildings	Executive Engineer	Engineer-in-Chief/ Chief Engineer	14 days	Rs 100 per day upto a maximum of Rs 10,000
6	Encumbrance Certificate	Registration and Stamps	Sub- Registrar of concerned area	District Registrar	1 day	Rs, 50 per day upto a maximum of Rs.5000
7	F-line Application (Measurement of boundaries/ Demarcation of Land)	Survey, Settlement & Land Records	Village Surveyor / Tehsildar	Commissioner, Survey, Settlement & Land Records	30 days	Rs, 50 per day upto a maximum of Rs.5000
8	Certificate of Land Use	Ward Secretariat	Ward Planning & Regulation Secretary	Concerned TPO/TPS/ TPBO	3 days	Rs. 50 per day and maximum upto Rs. 5000
9	Certificate for Verification of Weights & Measures	Legal Metrology	Asst. Contoller, Legal Metrology	Controller, Legal Metrology	30 days	Rs 50 per day upto a maximum of Rs. 5000
10	Renewal of Certificate for Verification of Weights & Measures	Legal Metrology	Asst. Contoller, Legal Metrology	Controller, Legal Metrology	30 days	Rs 50 per day upto a maximum of Rs. 5000

11	Certificate of Non-forest land and distance from forest	Forest	Divisional /District Forest Officer	Addl. Principal Conservator of Forests of relevant jurisdiction	15 days	Rs. 250 per day upto a maximum of Rs. 25,000
12	Registration for provisional/ permanent certificate for clinical establishment under Clinical Establishments (Registration and Regulation) Act	Health & Family Welfare	District Medical and Health Officer	Appellate Board as per Rule 8 of Andhra Pradesh Allopathic Private Medical Care Establishments (Registration and Regulation) Rules, 2007	Acknowledgement in Form 2 – Immediate on receipt of Application Inspection of establishment – 10 days Registration Certificate – 90 days	Rs 50 per day upto a maximum of Rs. 5000
13	Renewal of registration for provisional/ permanent certificate for clinical establishment under Clinical Establishments (Registration and Regulation) Act	Health & Family Welfare	District Medical and Health Officer	Appellate Board as per Rule 8 of Andhra Pradesh Allopathic Private Medical Care Establishments (Registration and Regulation) Rules, 2007	90 days	Deemed to be renewed
14	Registration under PC&PNDT Act, 1994 (Amended, 2003) (For 5 years)	Health & Family Welfare	District Medical and Health Authority	Principal Secretary, Health and Family Welfare	70 days	Rs 50 per day upto a maximum of Rs. 5000
15	Renewal of registration under PC&PNDT Act, 1994 (Amended, 2003) (For 5 years)	Health & Family Welfare	District Medical and Health Authority	Principal Secretary, Health and Family Welfare	70 days	Deemed to be renewed
16	NOC required for setting up of explosives manufacturing, storage, sale, transport	District Magistrate	Joint Collector /Revenue Divisional Officer	District Collector	30 days	Rs. 250 per day upto a maximum of Rs. 25,000

17	NOC required for setting up of petroleum, diesel & Naphtha manufacturing, storage, sale, transport	District Magistrate	Joint Collector	District Collector	21 days	Rs. 250 per day upto a maximum of Rs. 25,000
18	License for Sale of Crackers	District Magistrate	Joint Collector	District Collector	30 days	Rs. 250 per day upto a maximum of Rs. 25,000
19	Transfer of vehicle registration	Regional Transport Authority	Unit Office RTO DTC/JTC	RTO/ DTC DTC TC	Vehicle belonging to AP - 3 working days Vehicles entering from other states- 30 days Transfer of ownership in case of death - 7 working days after filing the application with all pre-requisites as mentioned in Sec 50 of MV Act, 1988 read with Rule 55 of CMV Rules, 1989	Rs. 5 per day upto a maximum of Rs. 50
20	Goods Carriage Permit	Regional Transport Authority	Unit Office RTO DTC/JTC	RTO/DT C DTC TC	3 working days after filing the application with all pre-requisites as mentioned in Sec 77, 78 of MV Act, 1988 read with Rule 195 of APMV Rules, 1989	Rs. 5 per day upto a maximum of Rs. 50

21	Issuing Vehicle Fitness Certificate	Regional Transport Authority	Unit Office RTO DTC/JTC	RTO/DT C DTC TC	3 working days after filing the application with all prerequisites as mentioned in Rule 62 and 81 of CMV Rules	Rs. 5 per day upto a maximum of Rs. 50
22	Approval for setting up and operating a Play School	School Education	District Education Officer	Commissioner, School Education	21 days	Rs. 50 per day upto a maximum of Rs. 5000
23	Registration of schools under Right to Education	School Education	District Education Officer	Commissioner, School Education	21 days	Rs. 50 per day upto a maximum of Rs. 5000
24	NoC for setting up CBSE School	School Education	District Education Officer	Commissioner, School Education	21 days	Rs. 50 per day upto a maximum of Rs. 5000
25	Licensing for Auditorium/ Places of Public Amusement/ Performance for Public Amusement (as applicable)	District Magistrate	Joint Collector	District Collector	30 days	Rs. 250 per day upto a maximum of Rs. 25,000
26	Cinematograph License and License for screening of film (as applicable)	District Magistrate	Joint Collector	District Collector	30 days	Rs. 250 per day upto a maximum of Rs. 25,000
27	Licence for storage and manufacture of fertilizers under Essential Commodities Act, 1955	Agriculture Department	Commissioner, Agriculture Department	Principal Secretary, Agriculture & Cooperation	45 days	Deemed to be sanctioned
28	Renewal of Licence for storage and manufacture of fertilizers under Essential Commodities Act, 1955	Agriculture Department	Commissioner, Agriculture Department	Principal Secretary, Agriculture & Cooperation	45 days	Deemed to be sanctioned
29	Licence for Sale / Storage of fertilizers under Essential Commodities Act, 1955	Agriculture Department	Wholesale - Additional Director	Commissioner, Agriculture Department	30 days	Deemed to be sanctioned
			Retail - Subdivision ADA, Agriculture Department	Commissioner, Agriculture Department	30 days	Deemed to be sanctioned

30	Renewal of Licence for Sale / Storage of fertilizers under Essential Commodities Act, 1955	Agriculture Department	Wholesale - Additional Director	Commissioner, Agriculture Department	30 days	Deemed to be sanctioned
			Retail - Subdivision ADA, Agriculture Department	Commissioner, Agriculture Department	30 days	Deemed to be sanctioned
31	Grant of License under Insecticide Act, 1968 for manufacture, storage and sale of Insecticides and pesticides	Agriculture Department	Additional Director, Agriculture Department	Commissioner, Agriculture Department	45 days	Deemed to be sanctioned
32	Grant of license for 'Fair Price Shops' under the relevant act	Consumer Affairs, Food and Civil Supplies Department	Joint Collector	Commissioner, Consumer Affairs, Food and Civil Supplies	21 days	Rs 50 per day upto a maximum of Rs 5,000
33	Renewal of license for 'Fair Price Shops' under the relevant act	Consumer Affairs, Food and Civil Supplies Department	Joint Collector	Commissioner, Consumer Affairs, Food and Civil Supplies	21 days	Rs 50 per day upto a maximum of Rs 5,000
34	Resolution of grievances (through the Single Desk Portal)	All departments	Concerned Authority	District Collector	4 days	Rs 50 per day upto a maximum of Rs 5,000
35	Mining Lease (For issuance of LOI)	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000
36	Mining Lease (For issuance of order by State Government acknowledging as the Successful Bidder)	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000
37	Mining Lease (For Grant of Mining Lease to the Successful Bidder)	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000
38	Composite License (For issuance of LOI for Preferred bidder)	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000

39	Composite License (For issuance of order by State Government acknowledging as the Successful Bidder)	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000
40	Composite License (Grant of Composite License to the Successful Bidder)	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000
41	Non-exclusive Reconnaissance Permit	Department of Mines & Geology	Principal Secretary to Govt. (Mines)	Chief Secretary of the State	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology	Principal Secretary to Govt. (Mines)		Rs. 50 per day upto a maximum of Rs. 5,000
42	Issue of letter of intent in case of fresh lease (for environmental clearance - category B2-Less than 5 acres)	Department of Mines & Geology	Tahsildar	District Collector	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			NOC from Forest Department		30 days	
			Deputy Director of Mines & Geology - In case of other minerals	Director of Mines & Geology	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology - In case of Granite, Marble and 31 newly added minor minerals	Principal Secretary to Govt. (Mines)	30 days	Rs. 50 per day upto a maximum of Rs. 5,000
43	NOC for soil excavation /filling under Andhra Pradesh Minor Mineral Concession Rules, 1966	Department of Mines & Geology	Deputy Director of Mines & Geology - For Temporary permit quantity less than 5,000 CBM	Director of Mines & Geology	7 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Director of Mines & Geology - For Temporary permit quantity more than 5,000 CBM	Principal Secretary to Govt. (Mines)	15 days	Rs. 50 per day upto a maximum of Rs. 5,000

44	NoC for water abstraction from Ground Water Department	Ground Water Department	Ground water up to 1000 KLD per day: Deputy Director – Ground Water	Director – Ground Water	15 days	Rs. 50 per day upto a maximum of Rs. 5,000
			Ground water Above 1000 KLD. per day: Director – Ground Water			Rs. 50 per day upto a maximum of Rs. 5,000

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